

There's always room for . . .



**(Stamford)**

Together Against Waste

AGM Minutes

Wednesday 14<sup>th</sup> August 2024, 1830

Stamford Methodist Church

Chaired by Reverend Andrew Hollins

## **1. Welcome (Andrew)**

Apologies from Committee Members (Jo Kemp – Management, Charlotte Davis – Management, Nuala Mcallister – Management & Operations, Paul McCormick - Operations)

Andrew opened the AGM with a warm welcome and a moment of quiet contemplation (circa 22 in attendance).

## **2. Review of 2023 AGM minutes (Tracy)**

Summarised, no challenge / questions.

## **3. Chair of the Management Committee's Report (Andrew)**

- Summary

Andrew reflected that it is now his second year as Chair and it remains a pleasure and a privilege to be involved. He recognises that our offering is a genuine lifeline to some of our service users and that others support us because of their passion to reduce food waste. We continue to enjoy working in partnership with similar organisations based in Stamford, appreciating that we are not in competition, instead all working to the same goal of supporting our community. We will need to continue to respond and adapt to the needs of our service users and volunteers.

2023/24 has been a year of change with Lindsey Adams appointed as the new Operations Manager last month, this is the only employed role within Second Helpings and it brings structure and governance to our offering. We could not operate without the good will and generosity of our volunteers but having a paid role enables us to coordinate better. Lindsey has significant experience with her volunteering experience and previous employed roles, and we are looking forward to seeing the benefits that this will bring. Thanks again to the National Lottery funding for making this possible.

Andrew was also happy to see the positive impact the new Head of Collections and Head of Communications are already having. He was disappointed not to be able to attend the 'thank you' event at the Masonic Hall that all volunteers were invited to, he heard that the evening was a great success and thanked the organisers.

Andrew covered that Charlotte's role of Safeguarding is as important as ever, keeping volunteers and service users safe and thanked volunteers for participating in the training sessions held over the last 12 months.

#### 4. Financials (Pauline)

Pauline summarised the Financials Pack attached.



SH AGM August  
2024 - Financials.pptx

#### 5. 2024/5 plans (Anne)

- Summary

Opened with introducing Lindsey Adams, our new Operations Manager, her first priority is to review our approach to improve our internal processes to provide better support to both volunteers and service users.

Introduced George Cudmore as our new Head of Comms, Anne thanked him for the significant effort and impact he has already had in enhancing our communications, particularly in the social media space.

Covered that a new HO Collections (Paul) was also appointed this year and also delighted to have recently appointed a deputy HO Collections, who is trialling the role for three months. Paul has been working hard to build relationships with our key suppliers and to bring new suppliers onboard.

Anne reiterated that the primary purpose of Second Helpings is diverting food waste and distributing this through the Saturday Café, Pantry and Community Friday but there has been some positive diversification. Namely the partnership with Evergreen, where Second Helpings prepare lunch bags for circa 20 people who aren't able to leave home, these are distributed on Fridays and are a lifeline to some who find themselves in vulnerable circumstance. Anne accompanied Evergreen recently to see how this works in practice and was heartened to see how positively both the food and weekly check in were appreciated.

MindSpace 'cooking from scratch' is another partnership that will start in September, Second Helpings will donate vegetables, and they will supply a cook / nutritionist, this is primarily around education and helping people understand the versatility of simple ingredients in creating nutritious and tasty meals.

Anne told those present how delighted Second Helpings is to be nominated for the Mercury 'Social Enterprise' award, the winner will be announced on 27<sup>th</sup> September 2024.

As ever we always need volunteers, there are lots of different facets to Second Helpings from the collections team, cooks and front of house as well as the pantry and so plenty of opportunity to get involved, If you can share the word that we are having a recruitment drive for volunteers that is in itself a great support.

Finally, 2025 will be Second Helpings 10<sup>th</sup> Anniversary and we will be celebrating this amazing achievement, more details to follow...

#### 6. Election of Management Committee (Andrew)

- Andrew H
- Audrey H
- Anne E
- Anne W
- Pauline S (Treasurer)
- Caroline La N
- Nuala M
- Jo K
- Charlotte D
- Tracy A (Admin)

No challenge to the existing Management Committee and so all re-elected.

## **7. Election of Operations Team Committee (Andrew)**

- Anne Earle - Chair
- Jill - Head of Front of House
- Pauline - Treasurer
- Chantal - Head of Volunteers
- George - Head of Communications
- Paul - Head of Collections
- Nuala - Head of Cooks
- Tracy - Admin

No challenge to the existing Operations Committee and so all re-elected.  
Lindsey will sit on both committees as the Operations Manager.

Second Helpings is still looking for a Vice Chair and a Head of Pantry to sit on the Operations Committee, please do let Anne know if you are interested in either role.

## **8. AOB (All)**

No additional matters were raised.

## **9. Close (Andrew)**

Andrew closed the AGM at 1915, reiterating his thanks and gratitude to all involved in Second Helpings for their continued support.